

Web Site Support Agreement

I/we the undersigned assign our web site development matters to Frontier Web Development for the term of one (1) year from the date of this agreement. For these services rendered to us, we agree to apply, in consideration thereof, \$360 per month, payable monthly, for the maintenance of the web site development. In return for the above consideration, I/we shall receive the following services:

- 1. 8 HOURS OF CONTENT OR WEB SITE PROGRAMMING UPDATES**
- 2. UNLIMITED CONSULTATION VIA PHONE, EMAIL, OR BY PERSONAL VISIT TO THE FRONTIER WEB DEVELOPMENT OFFICE.**
- 3. GUARANTEED WORKING DAY RESPONSE TIME OF 8 HOURS**
- 4. GUARANTEED DAY-OFF RESPONSE TIME OF 16 HOURS**
- 5. A DISCOUNTED RATE OF CONTENT OR WEB SITE PROGRAMMING ABOVE THE 8 HOURS AT THE RATE OF \$80 PER HOUR**
- 6. THE OPTION TO SAVE UP TO 16 HOURS OF TIME THAT IS NOT USED DURING A MONTHLY PERIOD TO BE DELEGATED TO UPDATES MADE IN THE FOLLOWING MONTHS**

This agreement between the subscriber and Frontier Web Development, LLC shall automatically renewed for an additional year from date of agreement unless written notice of cancellation is given at least 30 days before the expiration of the year's service. Business will be reviewed in order to establish any necessary adjustment in fee.

Client is responsible for submitting complete work requests via phone, support ticketing system, e-mail, or in person.

Frontier Web Development

Represented by:

(Signature)

(Date)

Business Name: _____

Address: _____

Business Phone: _____

Owner's Approval: _____

(Signature)

(Date)